

# Bolton Safeguarding Adults Board

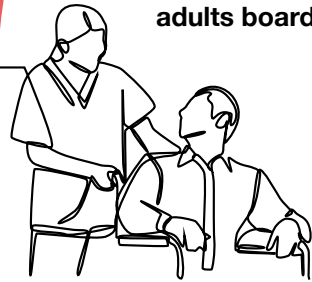
In Bolton, safeguarding is everyone's business



## Who are we?

The Care Act 2014, makes a safeguarding adults board a statutory requirement.

In Bolton we are committed to...



Ensuring that every adult at risk and their carers are safe, well, able to meet their full potential and live happy, healthy, and independent lives.

## What do we do?

Core duties...

1

Develop and publish a strategic plan setting out how we will meet our objectives and how our member and partner agencies will contribute

2

Commission Safeguarding Adult Reviews (SARs) for any cases which meet the criteria for these

3

Publish an annual report detailing how effective our work has been

## Have we made a difference?

Working Together as a Bolton Collective in 2021-2022 we have:

- Supported over 400 people with our care partners, including people with learning disabilities, to live as independently as possible in Supported Living properties across Bolton.
- Given over 190,000 COVID 19 vaccines across local vaccination sites, pop up and mobile clinics, reaching people with learning disabilities, pregnant women, refugee and asylum seekers, street sex workers and taxi drivers via Primary Care's COVID 19 Vaccination Team.
- Had 385,000 community health contacts with people in their own homes, community clinics, and in hospital between April 2021 to January 2022.
- Supported over 2000 people via Bolton at Home's Careline service through both practical (going out to people who have had a fall etc.), and emotional support (checking in on them over the phone).
- Offered almost 20,000 Extended Primary Care evening and weekend appointments through Primary Care Networks.
- Provided 6031 adaptations, equipment, and telecare products for 2876 people in 12 months through Adult Social Care.

- Work with approximately 700 vulnerable households at any one time via Bolton at Home, providing support for mental health, domestic abuse support, family support, tenancy support.
- Maintained or improved our Good or Outstanding ratings in Bolton care homes with CQC. Bolton has the lowest rate in GM for Care homes Requiring Improvement work.
- Reviewed and refreshed the multi-agency Safeguarding policy and procedures that can be found at: [www.bolton.gov.uk/downloads/file/2787/bolton-policies-and-procedures](http://www.bolton.gov.uk/downloads/file/2787/bolton-policies-and-procedures).
- Developed a Persons in a Position of Trust Policy which will be published shortly.
- Provided intensive support via the ICP to enable people to go home from hospital and reduce demands on the local system.
- Promoted another successful Eyes Wide Open campaign focusing on Domestic Abuse in Older Adults.
- Continued to be develop the close links established within the pandemic to support individuals to achieve the safeguarding outcomes by listening and working on joint risk management plans, especially through the work of MARAC.

## Progress against our strategic priorities:

### Domestic Violence and Abuse

- Greater Manchester Police have worked continuously over the last 12 months to reduce waiting times for victims of crime to speak with a Police Officer and to speed up access to justice.
- The advent of a dedicated team of specialist officers to deal with victims of domestic abuse is a massive step in the right direction in reducing waiting times on investigations, referrals for support and positive outcomes..
- Bolton Community Homes (BCH) are committed to working in partnership with the Council to explore different ways they can provide homes for those fleeing Domestic
- A thematic Domestic Violence and Abuse group (DAV) of the BSAB has been convened and lead on a priority workplan with a focus on people with care and support needs and older adults in regard of Domestic Violence and Abuse.

### Reduce the prevalence of self-neglect inclusive of hoarding

- A thematic Self-Neglect and Hoarding task and finish group has been convened, leading on the development of a Bolton Wide strategy that includes:
  - o Development of a multi-agency Hoarding Panel
  - o Raising public awareness so that communities as a whole, alongside professionals, play their part in preventing, identifying and responding to abuse and neglect

### Raise the profile of Safeguarding in Bolton

The voice of the adult at risk and their carers in all we do

- A new Communication and Engagement Sub-Group convened as part of the new board structure. Its main purpose is to raise public and professional awareness so that communities across Bolton as a collective, play their part in preventing, identifying, and responding to abuse and neglect.
- As part of national adult safeguarding week the BSAB will be delivering Safeguarding Awareness sessions across the Bolton Community to enable citizens to recognise safeguarding concerns and to know what to do when concerns arise.

## Hold us to account

Over the next 12 months, you can hold us to account for:

A refreshed Strategic and Business plan which will include:

- A stronger focus on assurance
- Building an excellent Adult workforce
- Enabling adults at risk of neglect and abuse to have a voice
- Further develop an intelligence and evidence led approach
- Embedding a learning and improvement culture

The voice of the adult and carer in all we do...



"We are committed to continuous improvement, learning from experience and enabling adults at risk of neglect and abuse to have a voice."