

Bolton Safeguarding Adults Board

Annual Report
2021 — 2022



**Bolton
Council**

Contents

Message from the Chair 3

Who are we? 4

What we do 5

A new board 6

What is an integrated care system 7

How we made a difference 8

Our strategic priorities 2022 10

Progress against our Strategic Priorities 11

Making Safeguarding personal 14

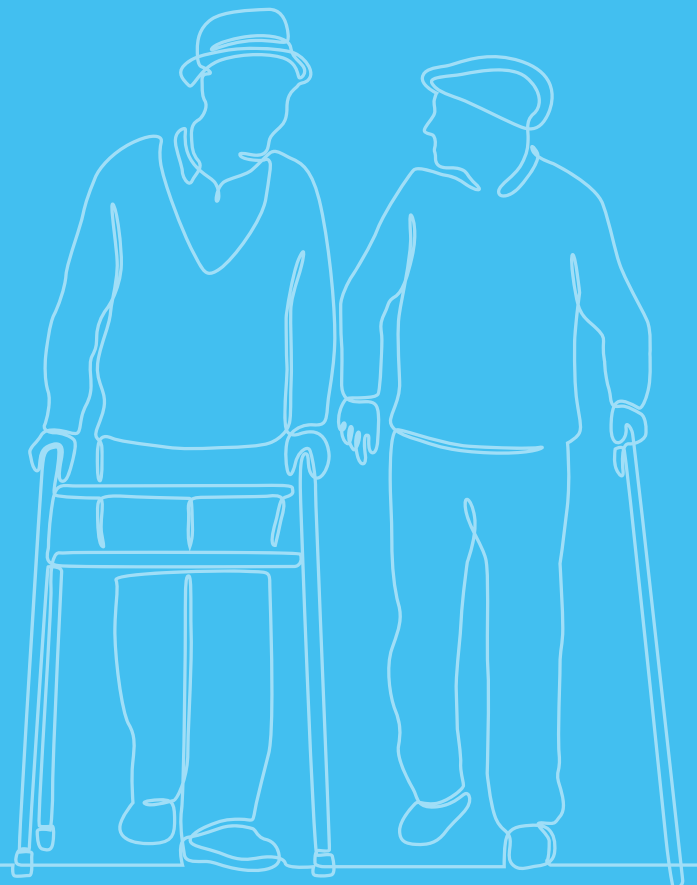
Our statutory partners 15

Our wider partners 16

Financial summary 18

Embedding a learning and improvement culture 19

Appendix 23



Message

from the independent chair



I am really pleased to present my first annual report as Independent Chair for the Bolton Safeguarding Adult Board.

I began my role in October 2021, just as the world saw the gradual covid restrictions eased.

As a Bolton collective, I have been impressed by how our Member agencies of the Board and wider partnerships rose to the challenges adapting and investing quickly to new ways of working in supporting adults at risk and their carers. I would like to pay tribute and gratitude to all of our Staff, Key workers and Volunteers working at all levels across all agencies for all of their tireless efforts and contributions that they have made in ensuring adults at risk and their carers are safe, well and able to meet their full potential and live happy, healthy, and independent lives.

However the legacy of the pandemic has also created some stark long-term challenges that are particularly impacting upon the most vulnerable across our Bolton community.

At the time of writing this forward, the cost of living issue presents a real widespread and significant challenge for us all, in ensuring the safety and wellbeing of the most vulnerable. However, I am convinced as a Bolton collective, we can overcome these challenges together. The inception of the Integrated Care Partnership offers a fantastic opportunity to collaborate much more effectively together, to help us reach those most in need of support. I am commencing an interim role as the Independent Chair of the Bolton Safeguarding Children Partnership, which will provide synergy between the Statutory Boards, ensuring that collectively we are bridging any gaps and not duplicating efforts.

In 2023, you can hold us to account for a new and revised Strategic Plan and Business Plan which aims to ensure that the most vulnerable in Bolton are actively listened to, and their voices shape every element of our work, in ensuring that every adult at risk and their carers are safe, well able to meet their full potential and live happy, healthy, and independent lives.

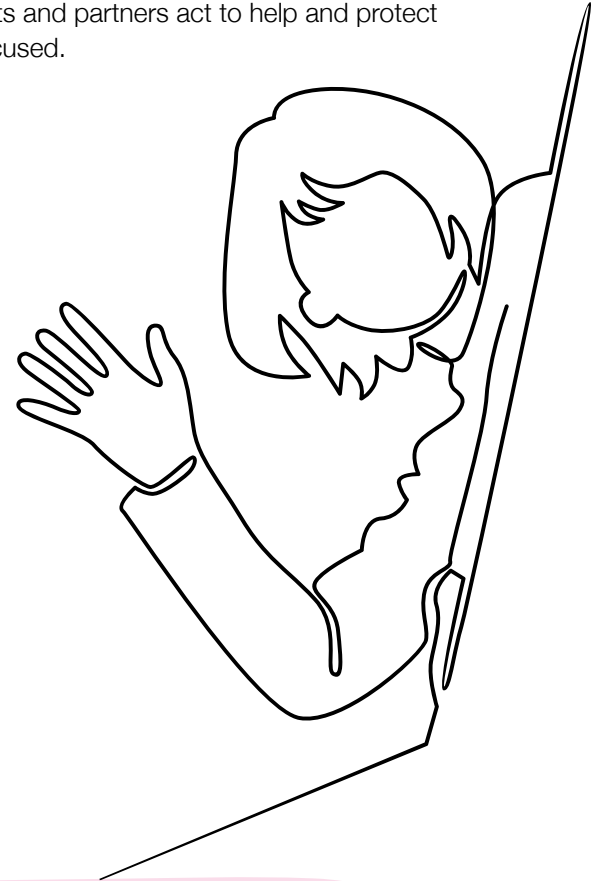
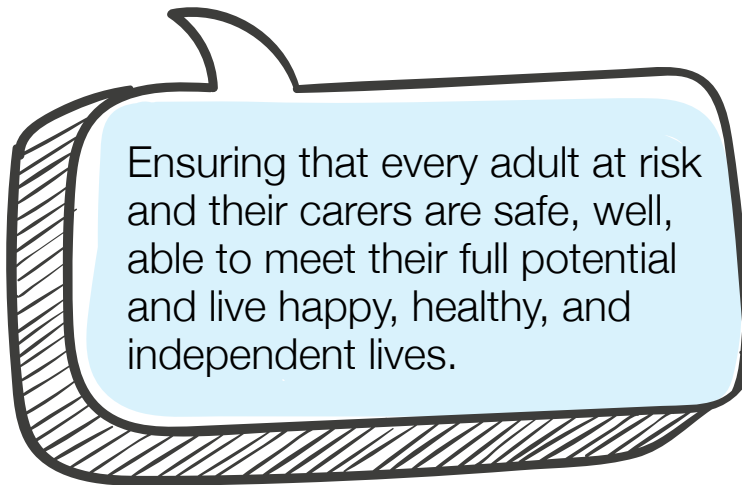
Neil Smith
Independent Chair for Bolton Safeguarding Adults Board

Who are we?

The Care Act 2014, makes a safeguarding adults board a statutory requirement.

The purpose of the board is to assure itself that local safeguarding arrangements and partners act to help and protect adults in its area; and that they are effective, person centered, and outcome focused.

In Bolton we are committed to...



Membership of the Bolton Safeguarding Adult Board (BSAB):

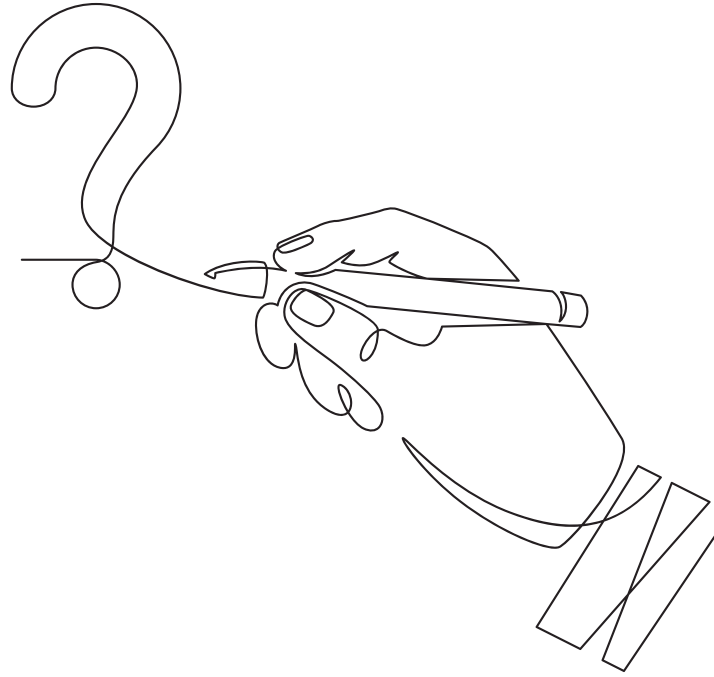
The Care Act, 2014 identifies statutory BSAB members as the Local Authority, Greater Manchester Police, and, NHS Greater Manchester Integrated Care Bolton Locality. The Board also has membership from the following organisations/agencies:

- Bolton Borough Council – Adult Services
- Bolton CVS (Community and Voluntary Services)
- Bolton NHS Foundation Trust
- National Probation Service
- Greater Manchester Mental Health Trust
- Strategic Housing Partnership
- North West Ambulance Service NHS Trust
- Department for Work and Pensions
- Bolton Public Health
- Be Safe Partnership
- Elected Member
- Greater Manchester Fire and Rescue Services
- Legal Services
- Bolton Safeguarding Children Partnership

What do we do?

As a Bolton collective, we work together to safeguard any adult that is at risk of harm or exposed to harm through abuse, harm, exploitation, violence/threat or neglect as defined in legislation and guidance.

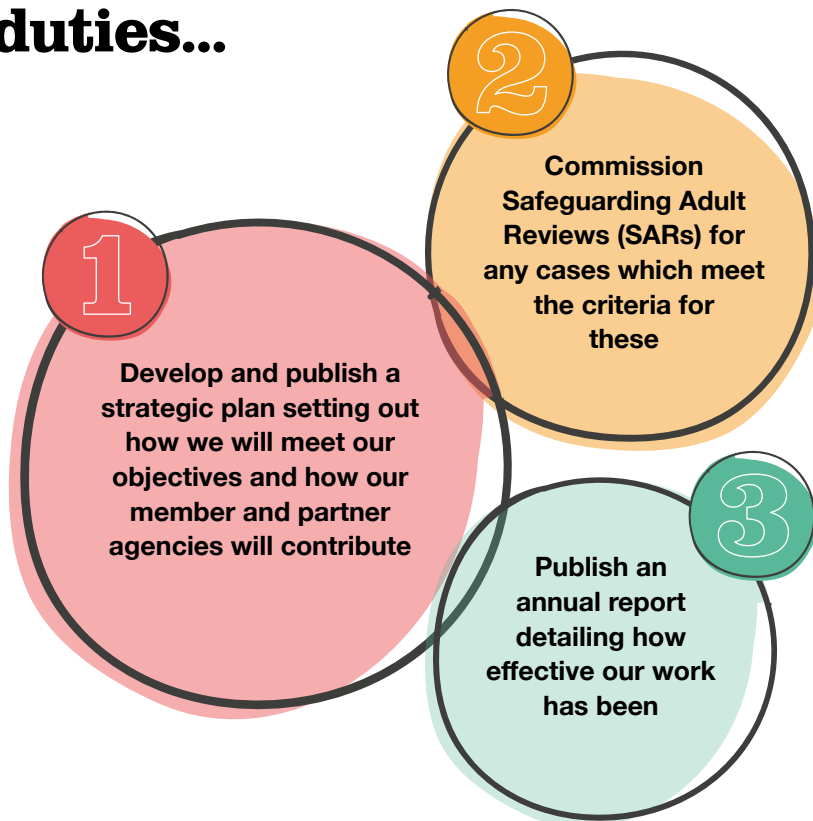
The risk of abuse can increase through age, disability, ill health, an individual's personal characteristics, additional vulnerabilities or life circumstances such as addiction, living conditions and lifestyle. We want to prevent and reduce the harms, whilst supporting individuals to take and maintain control over their lives.



Core duties of the Board the Care Act, 2014 sets out three core duties that the board must undertake:

Our Strategic Plan and Business Plan is currently being refreshed and will be published early 2023.

Core duties...



A new board

This year a new Independent Chair was appointed.


A new Board structure was put into place, as outlined at appendix 1, that aims to expand the capacity of the board in achieving its outcomes and is in line with Local Government Association vision for Safeguarding Adults Boards.

To achieve this vision, the Bolton Safeguarding Adult Board will:

Ensure, the voice of the adult and their carers are at the center of all we do, taking their feelings and wishes into account in delivering positive outcomes.

Actively promote the six safeguarding principles:

- 1. Empowerment:** supporting and encouraging people to make their own decisions with informed consent.
- 2. Prevention:** it is better to take action before harm occurs, working together on any new or emerging safeguarding issues, themes and trends.
- 3. Proportionality:** the least intrusive response appropriate to the risk presented.
- 4. Protection:** support and provide representation for those in the greatest need.
- 5. Partnership:** work with all agencies, and the Bolton community in recognition that safeguarding is everyone's business. Communities have a part to play in preventing, detecting, and reporting safeguarding issues.
- 6. Accountability:** accountability and transparency in all safeguarding practice. Ensuring the effectiveness of safeguarding across all single agency members of the BSAB and wider organisations working with adults at risk and their carers, and as a Board as a collective in how we are currently performing and how the Board delivers assurance, with a sharp focus on real-time learning and embedding a learning and improvement culture.



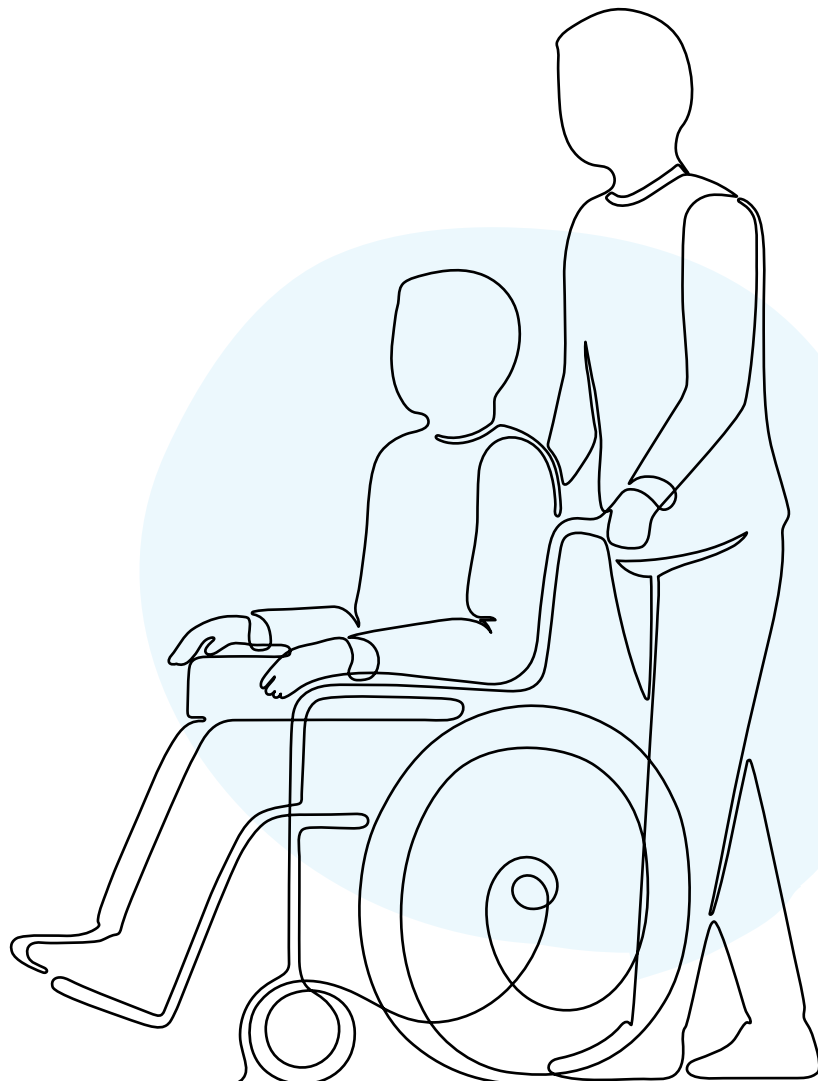
Our **Vision** is for all partners to work together effectively to enable the people of Bolton to live free from abuse and neglect, and to promote widely the message that safeguarding is everybody's responsibility.

What is an integrated care system (ICS)

The Health and Care Act (2022) established Integrated care systems across England on a statutory basis on 1st July 2022.

As part of the system, an Integrated Care Partnership has been developed. The Integrated Care Partnership is a collaboration between community based services.

The ICP was established to work across providers to design and deliver a very different approach to health and care and deliver tangible improvements for all local people. The BSAB has developed strong links with the ICP. The BSAB Strategic plan and Business plan is currently being refreshed and will align with the Integrated Care Partnership Business plan.



Have we made a difference?

Working Together as a Bolton Collective we have...

- ★ Together with our care provider partners we support over 400 people, including people with learning disabilities, to live as independently as possible in Supported Living properties across Bolton.
- ★ Primary Care's COVID 19 Vaccination Team have given over 190,000 COVID 19 vaccines across local vaccination sites, pop up and mobile clinics, reaching people with learning disabilities, pregnant women, refugee and asylum seekers, street sex workers and taxi drivers.
- ★ Between April 2021 and January 2022, our community health services had more than 385,000 contacts with people in their own homes, community clinics, and in hospital.
- ★ Bolton at Home's Careline service supports over 2000 people through both practical (going out to people who have had a fall etc.), and emotional support (checking in on them over the phone).
- ★ Public Health have worked jointly with NHS and community partners to increase the uptake of Flu and COVID 19 vaccinations.
- ★ Bolton at Home and the Council have collaborated on the first of its kind Extra Care Scheme in the borough which will feature 62 affordable extra care apartments and 6 bungalows, offering older people their own home and access to care and support services.
- ★ Bolton Care homes have been able to maintain or improve their Good or Outstanding ratings with CQC meaning Bolton has the lowest rate in GM for Care homes requiring improvement work. The Council continues to be the main facilitator for the Safeguarding Intelligence Forum which brings together partners from across the Borough to look at how we support care home and domiciliary care providers to maintain the CQC ratings.

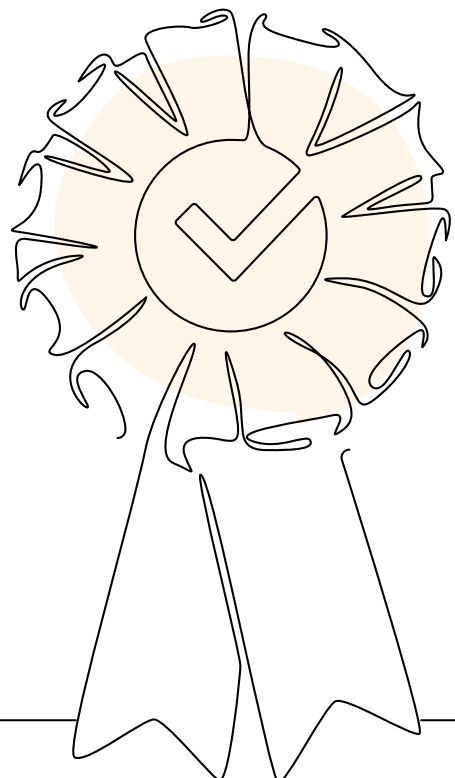
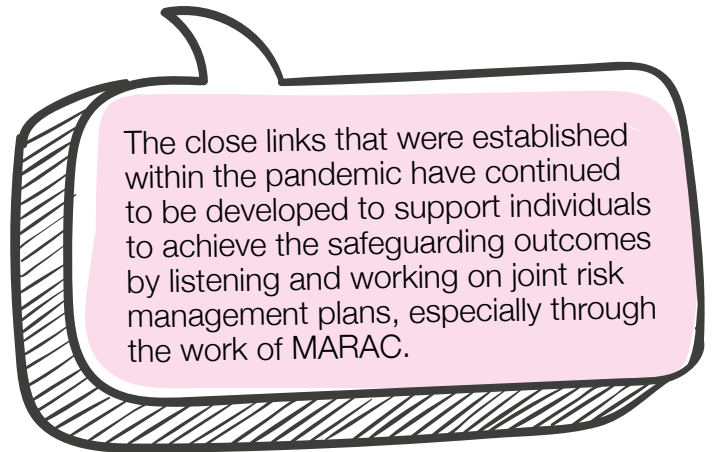
- ★ Primary Care Networks have offered almost 20,000 Extended Primary Care evening and weekend appointments during 2021/22 to residents needing to see a GP, nurse, physiotherapist or mental health worker.
- ★ Adult Social Care have provided 6031 adaptations, equipment, and telecare products have been provided for 2876 people in 12 months.
- ★ Since Greater Manchester Mental Health (GMMH) introduced the CYP THRIVE navigator role (who reviews and triages all referrals) in early 2021, the current wait for first appointment is 2.4 weeks vs the previous 13.4weeks, making Bolton's Centre for Addiction and Mental Health Services (CAMHS) the best performing service across GM.
- ★ Bolton at Home works with approximately 700 vulnerable households at any one time by providing, support for mental health, domestic abuse support, family support, tenancy support.



We have reviewed and refreshed the multi-agency Safeguarding policy and procedures that can be found at: www.bolton.gov.uk

- ★ Developed a Persons in a Position of Trust Policy which will be published shortly.
- ★ The ICP has provided intensive support to enable people to go home from hospital and reduce demands on the local system. Collaboration has taken place across services from community services, social care to the voluntary sector. This includes teams from across the system coming together to hold daily discharge meetings. The Pathway 1 Discharge Meeting works to support those patients with a new or restarted package of care and / or those who require support from community services. The IDT, inpatient and community therapy, reablement team and NHS Greater Manchester Integrated Care Bolton Locality work together, addressing any concerns around environment, equipment and mobility to get people home.
- ★ While reducing the number of people waiting to be discharged from hospital remains challenging, ICP led actions have had positive impacts on flow and managing the numbers of people awaiting discharge.

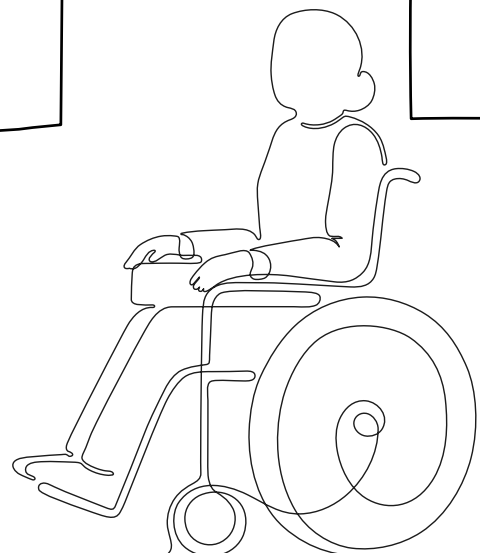
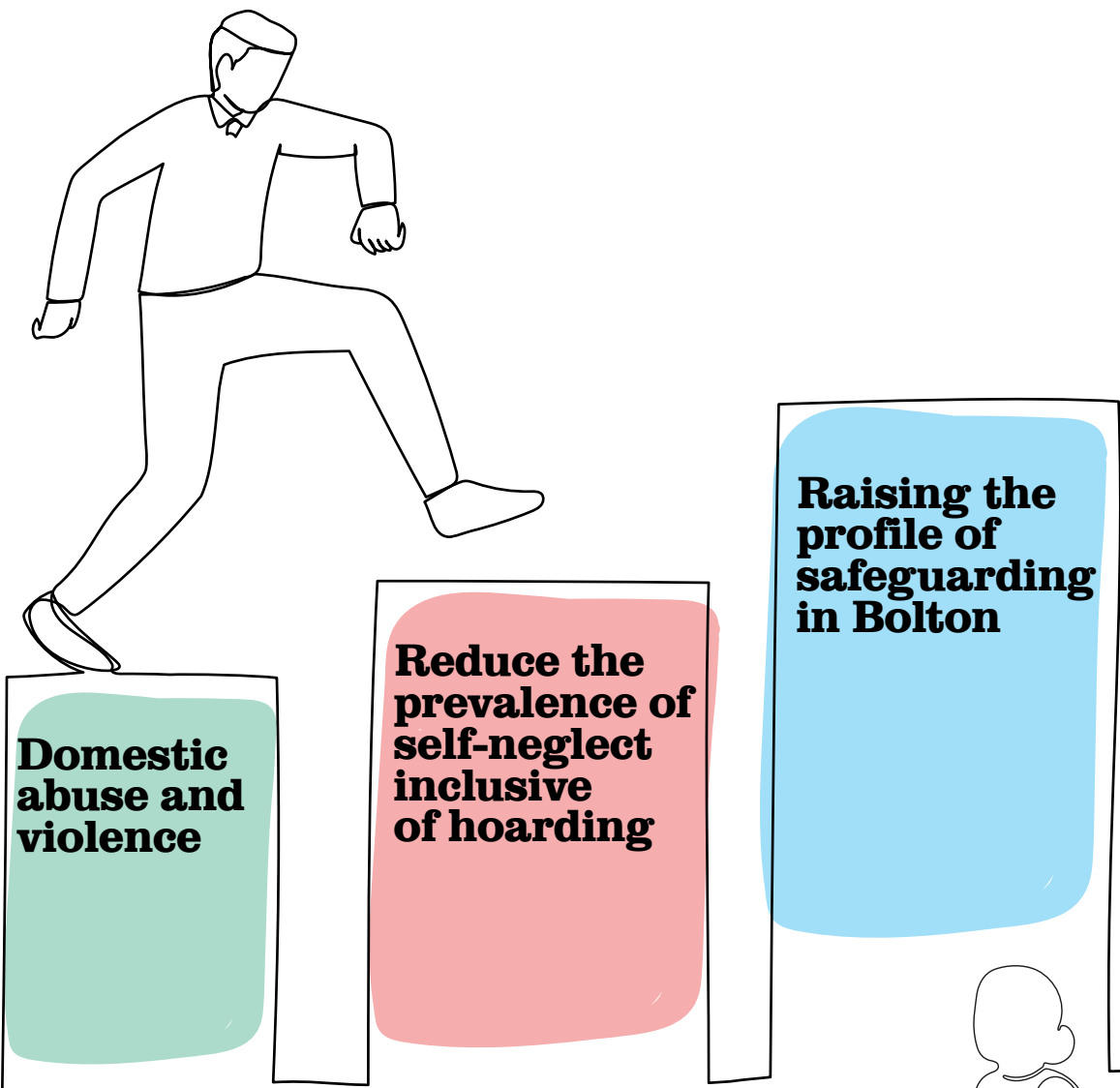
- ★ This year we have had another successful Eyes Wide Open campaign focusing on Domestic Abuse in Older Adults which led to an increase in calls to the Safeguarding Team and DAV partners which resulted in more people and families coming forward to seek support.



Our strategic priorities

In 2021 – 2022, our strategic priorities are:

We have set out the strategic objectives for the 2021-2022, however responsive to need, the current strategic priorities are under review, and a new strategic plan and Business plan will be published in early 2023.



Progress against our Strategic Priorities

Domestic violence and abuse

Greater Manchester Police have worked continuously over the last 12 months to reduce waiting times for victims of crime to speak with a Police Officer and to speed up access to justice. Part of this process has been the introduction of a dedicated Adult Safeguarding Unit to put specialist officers in contact with Domestic abuse victims at the earliest opportunity and to engage with partners to put interventions in place on the same day. By engaging with victims of crime and partners as early as possible in the investigation process the aim is to maximise positive outcomes for everyone.

The advent of a dedicated team of specialist officers to deal with victims of domestic abuse is a massive step in the right direction in reducing waiting times on investigations, referrals for support and positive outcomes. We have also implemented a greater focus on hunting domestic abuse perpetrators as quickly as possible by creating new lines of accountability and ongoing ownership of specific offenders until such time as they are apprehended. All of this is expected to improve the service we provide for victims and positively influence trust in the Police which we hope will encourage more victims to support us in our investigations.

This year we have had another successful Eyes Wide Open campaign focusing on Domestic Abuse in Older Adults which resulted increased calls to the Safeguarding Team and DAV partners which resulted in people and families coming forward to seek support.

Bolton Community Homes (BCH) have been committed to working in partnership with the Council to explore different ways they can provide homes for those fleeing Domestic Abuse this might be through existing or developing new housing provision in the longer term to meet need.

A thematic Domestic Violence and Abuse group (DAV) of the BSAB has been convened and lead on a priority workplan with a focus on people with care and support needs and older adults in regard of Domestic Violence and Abuse. The BSAB have commissioned Domestic Abuse Champion training for all agencies of the BSAB to attend, with a view to developing a DAV champion within each organisation. The DAV group are currently developing, an improved intelligence data dashboard, to provide a deep dive that improves local knowledge and outcomes of victims of domestic abuse that can be fed back into the system to strengthen, responses to domestic abuse. A strand of the DAV workplan 2022 is 'Prioritising Prevention' through an awareness raising campaign due to commence later this year.



Reduce the prevalence of self-neglect inclusive of hoarding

1

A thematic Self-Neglect and Hoarding task and finish group has been convened. The group will be leading on the development of a Bolton Wide strategy that includes:

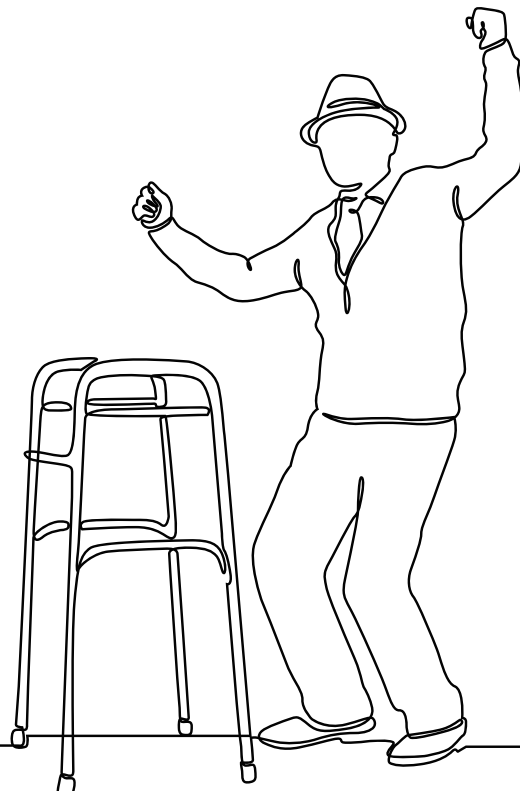
- Development of a multi-agency Hoarding Panel
- Raising public awareness so that communities as a whole, alongside professionals, play their part in preventing, identifying and responding to abuse and neglect.

2

Development of risk assessment tools and resources to support professionals with assessments of mental capacity, Making Safeguarding Personal and over-riding consent in safeguarding cases.

3

Development of multi-agency training regarding self-neglect and hoarding.



Raising the profile of Safeguarding in Bolton

The voice of the adult at risk and their carers in all we do.

We actively listen and hear you...

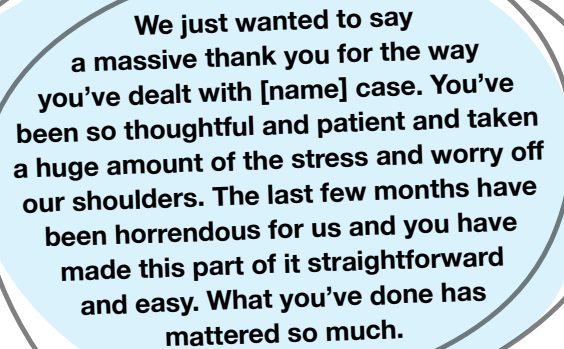
As part of the new board structure a new Communication and Engagement Sub-Group has been convened. The main purpose of the subgroup is to raise public and professional awareness so that communities across Bolton as a collective, play their part in preventing, identifying, and responding to abuse and neglect.

As part of national adult safeguarding week the BSAB will be delivering:

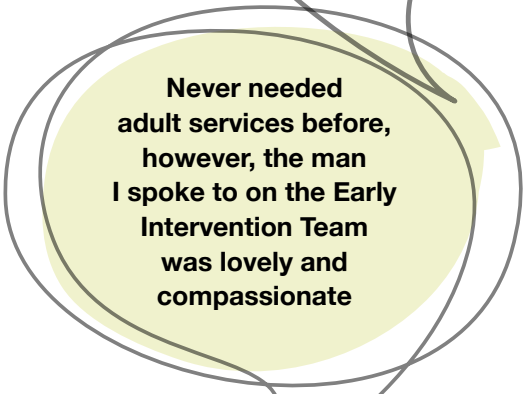
- Safeguarding Awareness sessions across the Bolton Community to enable citizens to recognise safeguarding concerns and to know what to do when concerns arise.
- Keep Safe sessions for service users to enable adults at risk to recognise abuse and to feel confident to speak out if they, or someone they know is being harmed.

Over the coming year we will...


- Develop a communication and engagement strategy that ensures the voice of the adult at risk is actively listened to and shapes every element of our work. This will include, seeking innovative and creative ways to raise awareness about adult safeguarding with the Bolton community, ensuring that all of the information is accessible, and reaches diverse groups in Bolton.
- Work closely with our community liaison staff, VCS, interfaith forum and Healthwatch to Codesign with Bolton Citizens and service users posters, leaflets, podcasts, webinars, cards, and developing a new website that will enable the Board to promote its work and share safeguarding resources.
- Undertake a wide range of engagement activities to inform safeguarding campaigns.
- Ensure that the voice of the adult at risk and their carer are heard and listened to in local, Greater Manchester wide and National platforms.



We just wanted to say a massive thank you for the way you've dealt with [name] case. You've been so thoughtful and patient and taken a huge amount of the stress and worry off our shoulders. The last few months have been horrendous for us and you have made this part of it straightforward and easy. What you've done has mattered so much.



Never needed adult services before, however, the man I spoke to on the Early Intervention Team was lovely and compassionate



Please can you convey our appreciation and thanks to both [names] of your Finance Income and Assessment Team and to [names] of your Community Assessment team for their committed assistance in resolving all issues through a very trying period for the family.

Making Safeguarding personal

Case Study

The Local Authorities Civil Contingency Team made a referral to the Adult Safeguarding Team following a concern that due to bad storms a home within the authority had become structurally unsafe and there was a concern that the three adults living within the home were refusing to leave the property.

The Safeguarding Social Worker contacted the family, it was established during this contact that the family were concerned that their home was going to be taken away and due to this they were wary of professionals. The social worker worked hard to gain their trust; the social worker worked with our Housing colleagues to find emergency accommodation for the family.

During the social worker's time with the family one of the adults expressed the level of neglect he had been experiencing at his family home, he expressed that he felt he wasn't receiving all his benefits as another adult within the household was limiting his access to them. After much discussion with him he expressed that he wanted to go to university and live in halls of residence, but he did not feel that this was achievable. The social worker supported him to make his own decisions and the Safeguarding Team supported him to enroll in university, move him into halls of residence. The social worker appropriately shared information with the university and they offered practical support around budgeting and time management. The social worker also contacted the benefits agency to arrange him access to his own finances.

After significant work with the family, we were able to support a gentleman achieve his own ambitions and supporting him to believe that he should be able to live his life free from abuse.

**The gentleman stated to the social worker
"I can finally start living
the life I have always wanted,
I feel free".**

Our statutory partners

NHS Greater Manchester Integrated Care Bolton Locality

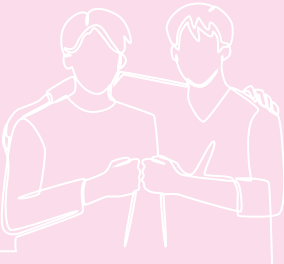


The NHS Bolton Safeguarding team continued to support the wider health and care system in Bolton and in Greater Manchester in partnership with NHS England.

The CCG Safeguarding executive and safeguarding team continued to engage with the safeguarding adult board and its relevant subgroups to deliver on the safeguarding board strategy and in partnership with the Community Safety Partnership. The CCG safeguarding team continued to offer support and advise to Primary Care GP Practices and to the nursing home sector and the CCG safeguarding team continued to seek safeguarding assurance from healthcare providers the CCG commissioned services to.

This year, the Health and Social Care Act received Royal Assent, meaning Clinical Commissioning Groups (CCGs) are to be replaced by Integrated Care Boards (ICBs) from the 1st July 2022. In Bolton, the CCG has been preparing for this transition and the safeguarding function will be transferred over to the new ICB for Greater Manchester. In Bolton, NHS Bolton CCG will be replaced by NHS ICS Bolton Place.

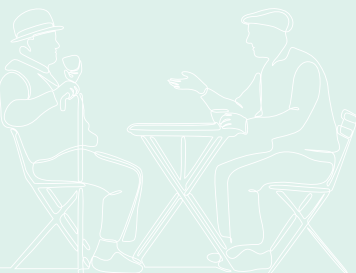
Greater Manchester Police



Throughout 2021-2022 GMP have continued to be active members of the Safeguarding Adult Board. Over the first half of 2021, the force's position stabilised and there has been a marked increase in the number of crimes recorded, the speed with which they are recorded, and the number of crimes now being investigated. This represents a step-change in our provision of services to victims, especially those who are vulnerable.

Our new long-term plan, 'Planning our future': Building a new GMP sets out a very clear and focused prospectus. The plan is both ambitious and unambiguous; and is capable of binding the efforts and contributions of over 12000 people, such that we are all pulling in the same direction.

Adult Social Care



Despite the option of introducing Care Act easements, the department has continued to meet its statutory safeguarding responsibilities throughout the pandemic and beyond. During this year Adult social Care has made over 25,287 contacts with people throughout Bolton with over 5,870 people receiving support and people receiving support and 4,321 people accessing packages of care. We have provided 6031 adaptations, equipment and telecare products to 2876 people in people in 12 months.

Our Community Learning Disability Team continue to support the roll out of the Covid and Flu vaccine program, working closely with primary care colleagues to ensure that adjustments are made.

Our wider partners

Commissioned Care

2021-2022 was a demanding year for Quality Assurance and Improvement within social care provision. During the height of the Covid Pandemic our focus switched from supporting our providers via quality assurance monitoring to supporting them to manage stocks of Personal Protective Equipment, support with Covid outbreaks and navigation of Government guidance updates. Regular reports, webinars and themed meetings were held to ensure providers were kept up to date with current practice and information so as to in turn safeguard residents and their visitors, these webinars/meetings are now a regular feature of our support work. Additionally, alongside our colleagues from Infection and Prevention Control and Public Health, we worked collaboratively with providers to ensure any outbreaks were identified quickly and interventions put in place to minimise infection spread. This work will continue into next year.

2022-2023 will see us moving back to a more business as usual model, we have already stepped up our quality assurance visits for which we can now again conduct face to face visits with residents and their representatives to assess their experience of commissioned services, developing informed improvement plans where needed. A recent consultation event enabled us to speak to both residents and family members about what works well and what needs improving within our residential care homes and advocacy services – we will now take this feedback and use it to shape our contractual arrangements with service providers. And as always, we will continue to work closely with our safeguarding.

The Voluntary Community and Social Enterprise Sector Care

The Voluntary Community and Social Enterprise sector has continued to be supported by Bolton CVS with provision of support and advice to individual organisations on safeguarding matters such as training requirements, policies and safe recruitment practices. Basic level Safeguarding Adults at Risk and Safeguarding in the VCSE sector sessions were delivered quarterly as part of the Stronger Together training programme. In addition, three sessions were delivered by the local DBS Outreach worker which busted myths, focused on volunteers and information for trustees.

Public Health

Bolton Councils Public Health Team, jointly with services users and key stakeholders lead on the work around population mental wellbeing and suicide prevention. The Director of Public Health has a statutory responsibility to undertake a suicide audit each year, with the view to identifying patterns and trends to inform action on prevention. Thereafter a multi-agency codesign workshop, is undertaken including representation of safeguarding board members where key priorities for action are agreed. This then forms Bolton's Suicide Prevention Strategy. Key action and drive for improvement has been the offer of free mental wellbeing and suicide prevention training. This to date has enabled 900 staff and volunteers to build knowledge and capacity, not only to look after themselves, but to support others through their personal and professional roles, by engaging in positive wellbeing conversations, knowing the key warning signs for poor mental health/suicide and signposting referring to timely and appropriate support.

Bolton NHS Foundation Trust

Bolton Foundation Trust has continued to see waves of Covid throughout our hospitals and community services and has responded to the changing needs of our local population. The trust has met the continual changing demands by flexing the workforce and ensuring patients' needs are at the heart of all decision making. The trust has continued to provide face to face and virtual appointments and has prioritised patients for surgery and investigations during this time.

The number of safeguarding referrals continues to rise in line with the national picture with a notable increase in domestic violence cases and self neglect. Throughout the year the children's and adults safeguarding teams have continued to work in partnership to ensure a 'Think Family Approach' to safeguarding and this will be further developed into 2022/2023. The trusts named nurse for Adult Safeguarding, retired in January and a new nurse was appointed.

Bolton Foundation Trust has relaunched the Safeguarding Committee and is actively working with our locality partners to develop lessons learned and protect our vulnerable adults.

Adults in Bolton who are in receipt of care and support from Bolton Local Authority (rate per 100,000 population)

18-64
1,255

65+
7,805

Proportion of the population from people experiencing racial inequalities, or communities experiencing racial inequalities

Bolton
20.6%

England
20.3%

Number of adults in Bolton aged 18-64

169,261

Long-term support needs of adults met by admission to residential and nursing care homes per 100,000 population

18-64	65+
21	808

Percentage of population who are adults aged 18-64

Bolton
58.7%

England
60.1%

Proportion of types of risk for formal safeguarding investigation enquiries - domestic abuse

10.2%

Making Safeguarding personal - outcomes fully achieved (per 100,000)

89%

Number of adults in Bolton aged 65+

50,056

Number of safeguarding concerns per 100,000 adults received

1,263

Number of GP surgeries

49

Number of care homes (residential/nursing)

57

Number of DoLS applications completed (per 100,000)

Bolton
729

England
551

Number of formal safeguarding investigation enquiries per 100,000 adults commenced

473

Formal safeguarding investigation enquiries as a proportion of all enquiries

85

Number of Safeguarding Adult Reviews

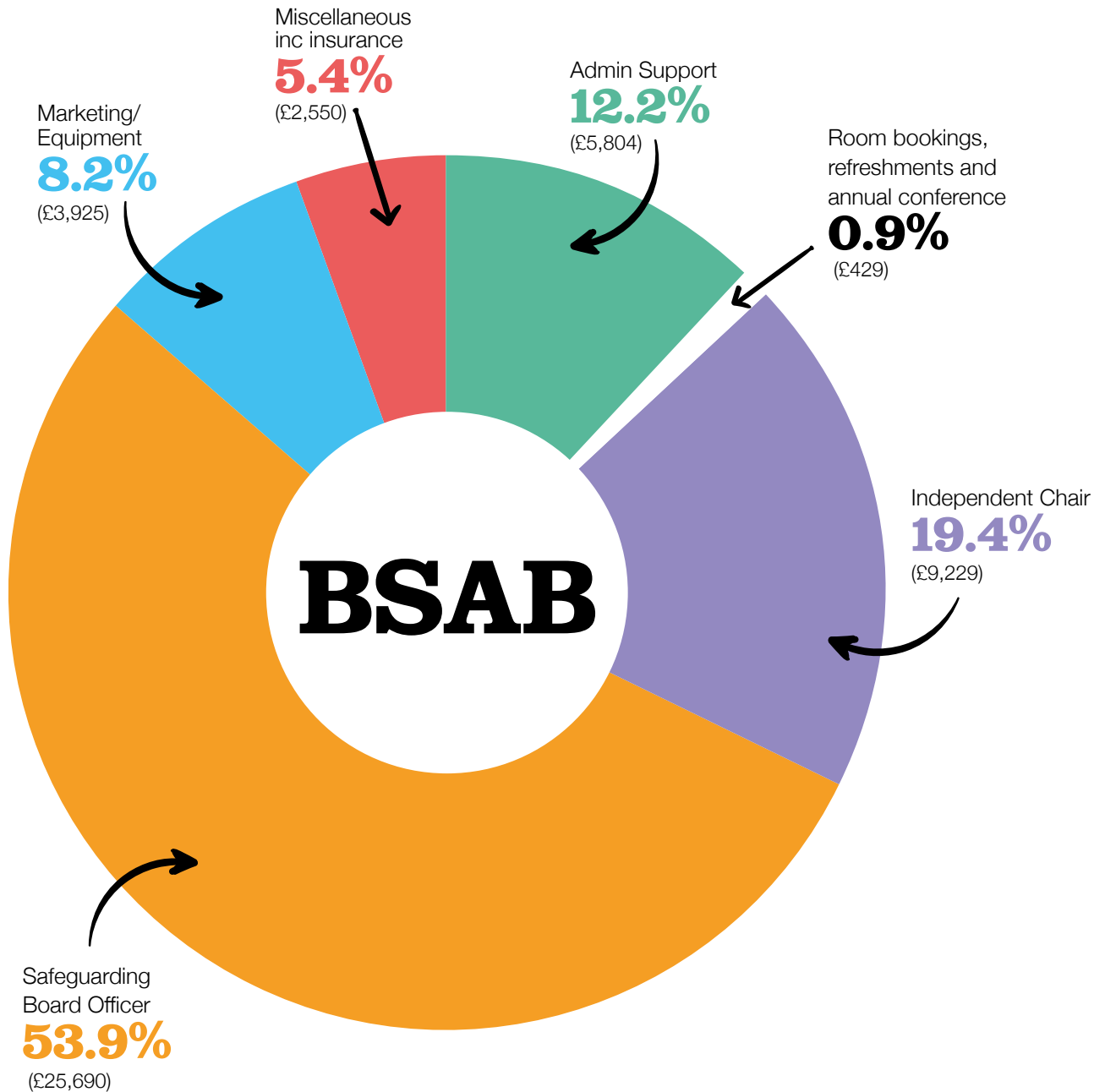
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Percentage of DoLS granted

Bolton	England
78%	43%

Financial summary

The Local Authority, Greater Manchester Police and NHS Greater Manchester Integrated Care Bolton Locality have continued to fund the BSAB. Other organisations have contributed 'in kind' to the board, by allowing access to venues free of charge, and contributing to the Board's sub-groups recognising that the board continues to operate on a relatively small and carefully managed budget.



Embedding a learning and improvement culture

Learning from Safeguarding Adult Reviews

Safeguarding Adult Reviews (SAR's) were established on a statutory basis under Section 44 of the Care Act 2014. Safeguarding Adult Boards are the statutory body required to undertake Safeguarding Adults Reviews. The aim of every SAR is to review multi-agency practice that may provide invaluable insights to promote effective learning and improvement action to prevent future deaths or serious harm occurring again. A SAR is not about re-investigating a case or apportioning blame to any individual or organisation.

During this year there has been no new safeguarding adult reviews that were required to be undertaken, however one Safeguarding Adult Review and another joint Safeguarding Adult Review and Domestic Homicide Review drew to completion. The Care Act 2014 and supporting Care & Support Statutory Guidance, requests that Safeguarding Adults Boards consider publishing SAR's. **The SAR and Joint DHR was published in February this year and can be found here: [Domestic abuse and violence – Bolton Council.](#)**

Prior to publication of the SAR a full risk assessment will be undertaken ensure publication of the review does not comprise parameters of confidentiality and ensures there is no risk to an individual adult or family.

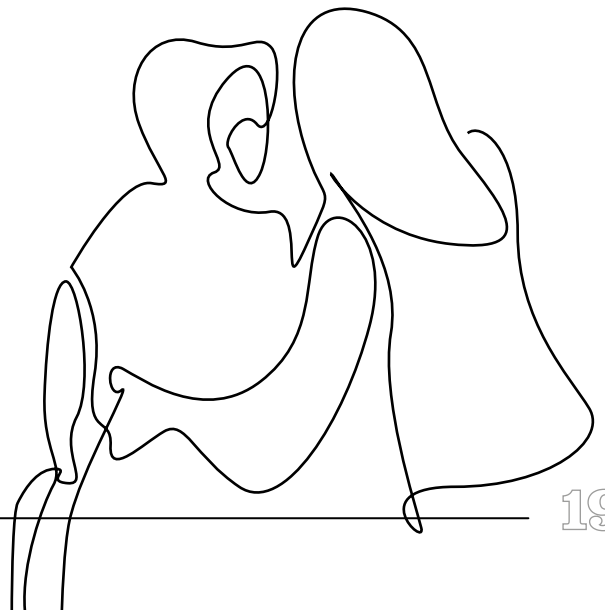
Assuring how lessons are being learnt

It is important to be aware that agencies do not wait until the finalisation or publication of a review to begin to implement recommendations identified through their individual management review processes and will begin to implement actions as soon as practicable that are relevant to them. Each Safeguarding Adult Review has had an accountable action plan associated with it which is monitored by the BSAB to share lessons learned and reduce the risk of repeat incidents or causes of harm. Recommendations from the reviews have informed the strategic priorities, and will be aligned to the refreshed Strategic plan and Business Plan.

To date the reviews have led to the following improvements:

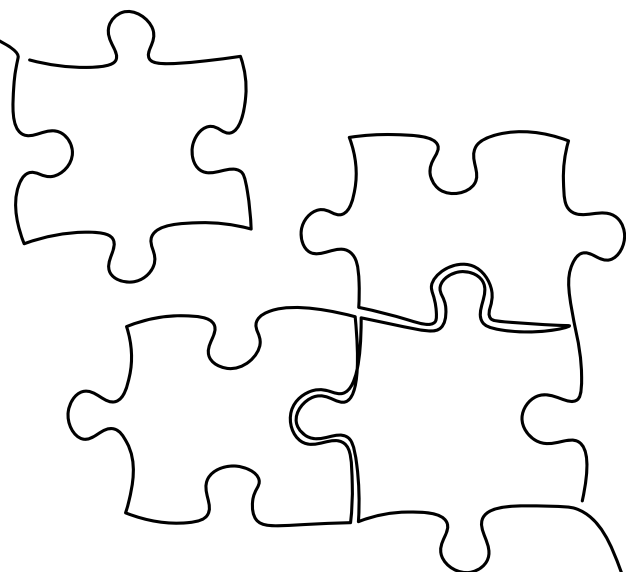
- A self-neglect and hoarding task and finish group has been convened to progress the implementation of a Bolton wide approach to Self-Neglect and Hoarding.
- An Accredited multi-agency Domestic Abuse Champion training program has been developed. with a view to developing a DAV champion within each organisation.
- Domestic Abuse and Safeguarding training is now compulsory across all staff within Adult Social Care.
- A thematic Domestic Violence and Abuse group (DAV) of the BSAB has been convened and will lead on a priority workplan with a focus on people with care and support needs and older adults in regard of Domestic Violence and Abuse.

Since the BSAB restructure the process of the conduct of safeguarding adult reviews has changed, it was now the role of the SAR subgroup to receive all SAR Referrals and consider if the case meets the criteria for a SAR, the subgroup will then make their recommendation as a group to the Independent Chair of the BSAB who makes a final decision on whether to commence as SAR. In this way each case is subject to independent scrutiny.



Over the next year, we will:

- Develop an outcomes based accountability framework that gathers and builds evidence to demonstrate the sustained cultural change in agencies as a result of all Safeguarding Adult Reviews.
 - Consider SAR learning themes emerging both locally and nationally and ensure that the BSAB Business plan and strategic plan is aligned to safeguarding priorities deriving from a SAR.
 - Develop a mechanism to align learning from Disability Mortality Reviews, Domestic Homicide Reviews, MAPPA Serious Case Reviews, Child Safeguarding Practice Reviews in partnership with the Community Safety Partnership and the Safeguarding Children's Partnership.
- Develop a strategic local learning framework that:
 - o Focuses on developing high quality skilled practitioners by learning from the most serious and tragic events.
 - o Delivers best practice in single and multi-agency reviews.
 - o Develops an accreditation system of highly skilled reviewers.
 - o Develops a local repository of learning from all reviews.
 - o Develops a coherent approach to quality assurance, scrutiny and challenge in evidencing the impact of reviews in readiness for joint targeted area inspections.
 - Develop a workforce development strategy that integrates the findings from published National Learning from Safeguarding Adult Reviews and all local reviews to date.



Over the next 12 months – You can hold us to account for...

A refreshed Strategic and Business plan which will include:

A stronger focus on assurance



By developing a strategic Quality and Effectiveness Framework

The Framework will intended to drive the following Strategic functions:

- Create a shared vision of what good safeguarding practice looks like in Bolton and set standards for safeguarding against which all services can assure their quality practice.
- Support the BSAB to create a culture where good safeguarding practice is standard practice.
- Ensure robust and systematic reporting of a range of information where there is early identification and analysis of new safeguarding issues and emerging threats.
- Support the BSAB to be accountable and evidence the effectiveness of its work to safeguard and promote the welfare of adults at risk.
- Enable respective challenge and call to account those areas where practice or safeguarding arrangements are not robust or effective and identify and celebrate success.
- Ensure the Adult workforce is skilled in safeguarding to an exceptional standard.
- Work effectively and in partnership as a collective.

Building an excellent adult workforce



By developing a competency based learning and development strategy that aligns single agency safeguarding training to a multi-agency training program, that integrates the findings from the published National Learning from Safeguarding Adult Reviews, and local reviews.

The scope of the strategy would extend across all groups of the workforce from voluntary, statutory and independent agencies and to the wider community in reinforcing key messages that **'safeguarding is everyone's business'**.

Enabling adults at risk of neglect and abuse to have a voice



Develop a communication and engagement strategy that ensures the voice of the adult at risk is actively listened to and shapes every element of our work.

Further develop an Intelligence and Evidence Led approach



By ensuring we are responsive to priorities and wider safeguarding projects across Greater Manchester such as:

- Liberty Protection Safeguards Project in healthcare.
- Issues emerging from the Cost-of-Living crisis.
- Missing Adults for people with Care and Support needs.
- Mental Capacity Act for 16 and 17 years old.
- Development of a multi-agency data dashboard to enable analysis of a range of safeguarding data to use to improve the strategic plan and operational arrangements.

Embedding a learning and improvement culture



- Fully implementing a strategic Quality and Effectiveness Framework, that develops a coherent approach to quality assurance, scrutiny and challenge in evidencing the impact of reviews in readiness for joint targeted area inspections and Care Quality Commission inspections.
- Development of a strategic local learning framework based on an outcomes based accountability approach that:
 - o Focuses on developing high quality skilled practitioners by learning from the most serious and tragic events.
 - o Delivers best practice in single and multi-agency reviews.
 - o Develops an accreditation system of highly skilled reviewers.
 - o Develops a local repository of learning from all reviews

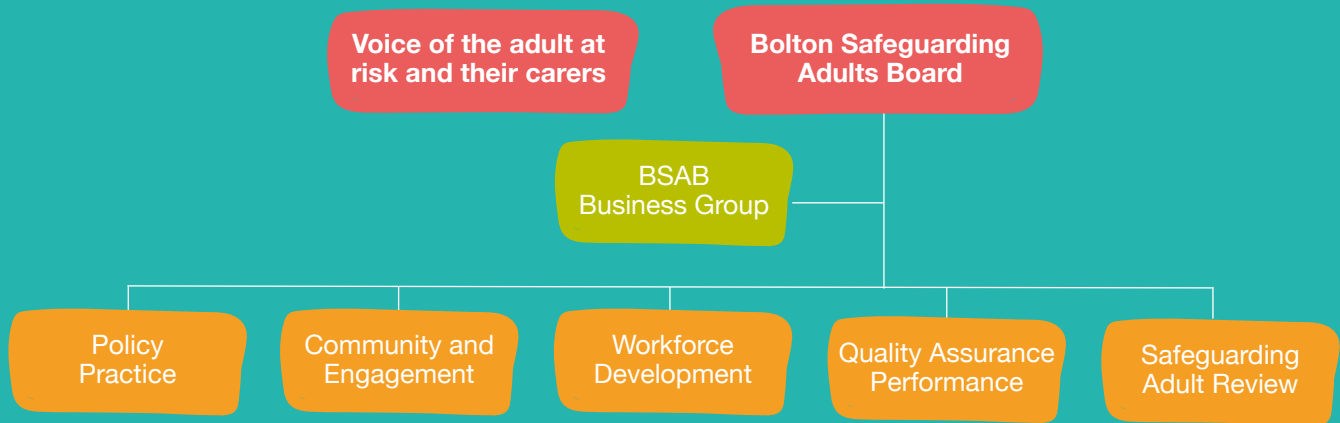
Be Liberty protection safeguards ready



Develop a multi-agency implementation plan to include LPS multi-agency procedures and a training strategy.

Appendix 1

Bolton Safeguarding Adult Board Structure



Appendix 2

Abbreviations

- BCH Bolton Community Homes
- BSAB Bolton Safeguarding Adults Board
- DHR Domestic Homicide Reviews
- DoLs Deprivation of Liberty Safeguards
- ICP Bolton Integrated Care Partnership
- LPS Liberty Protection Safeguards
- MAPPA Multi Agency Public Protection Arrangements
- MARAC Multi Agency Risk Assessment Conference
- MCA Mental Capacity Act
- SAR Safeguarding Adult Reviews



For further information about the arrangements, to share your experiences of Safeguarding in Bolton get in touch via our website:

 [**www.bolton.gov.uk**](http://www.bolton.gov.uk)

 or call
01204 337000



**Bolton
Council**