

Advocacy Service

Frequently Asked Questions

Q1. Which organisations currently provide advocacy in Bolton?

- **Voiceability** currently provide advocacy for children and young people. [VoiceAbility | Bolton](#)
- **Mind in Salford** currently provider advocacy for adults. [Home - Bolton Advocacy Hub](#)

Q2. How do I know if I have received advocacy support?

You will have been informed of this when you met the advocate, they will have asked for your views on your situation, and they will have supported you to speak up and give these views when needed. Please see links (Q1) to the current services for information

Q3. What will you do with my feedback?

We will use information received through the survey to inform future service developments, to improve services, and to make sure people are at the centre of planning services and any future commissioning plans.

Q4. Can I fill the survey in on behalf of a friend or family member?

Yes. We want as much as possible to gather views on the service from the perspective of the person who is using the service. But your views are also important to us.