



## How can I prevent losing my home?

Bolton Council will work with you to prevent you from becoming homeless wherever possible. If you are at risk of becoming homeless the most important thing is to get advice as soon as possible. There may be things that can be done to prevent you losing your home and becoming homeless.

### The Housing Options team can:

- Work with you and your Landlord to resolve any issues you may have that could be affecting your tenancy. This could be a housing benefit problem, rent arrear, disrepair or a Legal Notice
- See if you qualify for assistance with a non-cash deposit guarantee scheme to assist you to secure private rented accommodation
- Negotiate with friends and relatives when they have asked you to leave to extend your lodging arrangements, whilst we assist you to access a full range of housing options
- Make appropriate referrals to supported accommodation
- Assist you in any other way that we can to avoid you losing your home, and help you sustain your tenancy
- Dealing with notices to leave and possession action by landlords or mortgage lenders
- Advising on your legal rights and responsibilities to your property
- Money advice on rent arrears, claiming benefits and helping you to reorganise your income so that you can make affordable payments to reduce your debts
- Liaising with relevant agencies on improving the security of your home if you are at risk of violence
- We may also signpost you to other services which can make staying in your own home easier. E.g. floating support services or services which may be able to provide adaptations

If you are homeless, or at risk of losing your home it is important to get advice as soon as possible

For more information please contact the Housing Options Team on **01204 335900** or email **housing.options@bolton.gov.uk**

**Bolton  
Council**