

**Providers contracted to Bolton Council that deliver:**

# **Home Care and Community Based Support**

Date of this edition: 3<sup>rd</sup> February 2025



The providers listed here have been successful in reaching quality standards set as part of a tender exercise carried out by Bolton Council in 2024.

To deliver these services, providers must be registered with the Care Quality Commission (CQC) which monitors and inspects registered care providers. You can find more information about individual care providers here: <https://www.cqc.org.uk/>

### **What is Home Care?**

- Home care is also referred to as “home support” or “domiciliary care” and is delivered **within the home only**. The provider will deliver the care in agreed time bandings. Home care may include assisting people to carry out basic tasks of everyday living such as bathing, toileting, help with medication or preparing food. It may involve supporting with these tasks where people are unable to do them on their own. In addition, home care may include gaining or regaining skills and confidence to maximise independence with the aim of supporting people to Live Well at Home. The services in this group are known as “Lot 1” under our contract.

### **What is Community Based Support?**

- Community based support refers to support from a carer that can be provided **both inside and outside of a person’s home**. This may or may not be to agreed time bandings. The service may include “home care” tasks. Additionally, it may include support to gain or regain skills and confidence to maximise independence, to help people to Live Well at home. For example, using public facilities, such as libraries, cinemas, public transport or shops. The services in this group are known as “Lot 2” under our contract. Providers have undertaken increased training to deliver care to people who have Learning Disabilities, Enduring/Functional Mental Health Diagnosis, and or Neurodiversity.

### **Why do we publish this list?**

This list is published to help service users, their relatives, carers and friends to find a suitable Home Care or Community Based Support Provider should they wish to make their own arrangements to purchase this type of service. This arrangement would be between the individual customer and the provider.

### **What if a provider is not on this list?**

If a provider is not on this list, then this may be for various reasons:

- They may not have applied to do business with Bolton Council
- They may have been unsuccessful with the requirements of the tender.

## **Quality**

All prospective private customers are encouraged to talk to several providers to ensure that they are registered with the CQC, to look at the most recent CQC inspection rating, to check their terms of business, their prices, and their approach to quality before making a final decision.

Some providers will have geographical areas in which they usually work. However, it is likely that any of the providers listed may be willing to accept work in other parts of Bolton.

Some of these providers have offices outside Bolton but all provide services within Bolton.

## **How we organise Home and Community Based Support in Bolton**

### **LEAD NEIGHBOURHOOD PROVIDERS FOR HOME CARE (Lot 1)**

There are 11 lead providers, which operate in each of the six neighbourhoods, North, Central North, South, Central South, East and West (detailed below), they will deliver most home care packages in this lot.

### **LEAD PROVIDERS FOR COMMUNITY BASED SUPPORT (Lot 2)**

There are two lead providers which operate across the whole borough, they deliver most home care packages in this lot.

### **FRAMEWORK PROVIDERS**

These are providers which operate throughout Bolton delivering services for Home Care Lot 1 and Community Based Support Lot 2.

### **SPECIALIST PROVIDERS**

There are several providers which are used less frequently for specialised needs and which operate throughout Bolton, they are not shown on this list.

## Home Care - Lead Providers for Lot 1

Area of Bolton	Lead Provider- Contact Details
<p><b>NORTH</b></p> <p>BL1, BL2, BL7</p>	<p><b>Guardian Homecare</b> 01254781020 option 2 <a href="mailto:Blackburn@guardianhomecare.co.uk">Blackburn@guardianhomecare.co.uk</a></p> <p>..... <b>or</b>.....</p> <p><b>Recovery Support</b> 01204 778181 <a href="mailto:info@recoveryupportnw.co.uk">info@recoveryupportnw.co.uk</a></p>
<p><b>CENTRAL NORTH</b></p> <p>BL1</p>	<p><b>Jewel Home Support Ltd</b> 01204 650511 <a href="mailto:admin@jewelhomesupport.co.uk">admin@jewelhomesupport.co.uk</a></p> <p>..... <b>or</b>.....</p> <p><b>The Local Care Company (Bolton) Ltd</b> 01204 431270 <a href="mailto:reception@thelocalcarecompany.co.uk">reception@thelocalcarecompany.co.uk</a></p>
<p><b>EAST</b></p> <p>BL2, BL3, BL8</p>	<p><b>EdenCare Support Services Ltd</b> 01204 214077 <a href="mailto:nazia@edencare.org">nazia@edencare.org</a></p>
<p><b>CENTRAL SOUTH</b></p> <p>BL1, BL2, BL3,</p>	<p><b>Homecare For You Ltd</b> 01254 663414 <a href="mailto:meenapatel@homecare-foryou.com">meenapatel@homecare-foryou.com</a> <a href="mailto:zhara@homecare-foryou.com">zhara@homecare-foryou.com</a> <a href="mailto:daniellechadwick@homecare-foryou.com">daniellechadwick@homecare-foryou.com</a></p>

	<p>..... <b>or</b> .....</p> <p><b>Surecare Bolton</b>  01204 572555  <a href="mailto:hasina@surecarebolton.co.uk">hasina@surecarebolton.co.uk</a></p>
<p><b>SOUTH</b>  <b>BL3, BL4, M26</b></p>	<p><b>Choices Homecare (Oldham) Limited</b>  01204 399195  <a href="mailto:bolton@choiceshomecare.co.uk">bolton@choiceshomecare.co.uk</a>  <a href="mailto:rebecca.bland@choiceshomecare.co.uk">rebecca.bland@choiceshomecare.co.uk</a></p> <p>..... <b>or</b> .....</p> <p><b>Prime Way Care Ltd</b>  01174 228442  <a href="mailto:admin@primewaycare.com">admin@primewaycare.com</a></p>
<p><b>WEST</b>  <b>BL1, BL5, BL6</b></p>	<p><b>Premier Care Ltd</b>  01204 275405  <a href="mailto:enquiries@prem-care.co.uk">enquiries@prem-care.co.uk</a></p> <p>..... <b>or</b> .....</p> <p><b>Safe Hands Care &amp; Support Services Limited</b>  0161 286 6903  <a href="mailto:info@shcss.co.uk">info@shcss.co.uk</a></p>

**Community Based Support Lead Providers Lot 2**

<b>Area of Bolton</b>	<b>Lead Provider Contact Details</b>
<b>Boroughwide</b>	<b>Guardian Homecare</b> 01254781020 Option 2 <a href="mailto:Blackburn@guardianhomecare.co.uk">Blackburn@guardianhomecare.co.uk</a>
<b>Boroughwide</b>	<b>Premier Care Ltd</b> 01204 275405 <a href="mailto:kopenshaw@prem-care.co.uk">kopenshaw@prem-care.co.uk</a>

## Home Care Framework Approved Providers – Lot 1

People with a physical disability, organic mental health issues not requiring specific mental health provision, including dementia, anxiety, and depression, sensory impairment, acquired brain injury

Provider Name	Contact Details
<b>1 Homecare</b>	01772 301800 <a href="mailto:info@1homecare.net">info@1homecare.net</a>
<b>Clarity Homecare Bolton</b>	01204 913 001 <a href="mailto:bolton@clarityhomecare.co.uk">bolton@clarityhomecare.co.uk</a>
<b>Care 4 U Home Care Agency</b>	01706 759009 <a href="mailto:kelsie@care-4-u.co.uk">kelsie@care-4-u.co.uk</a>
<b>Care at Home Group</b>	01925 652800 <a href="mailto:Jacobie.Karl@cahg.co.uk">Jacobie.Karl@cahg.co.uk</a> <a href="mailto:Lindley.Sharon@cahg.co.uk">Lindley.Sharon@cahg.co.uk</a>
<b>Care Choice Northwest Limited</b>	01942825766 <a href="mailto:shauna.barton@carechoicenorthwest.co.uk">shauna.barton@carechoicenorthwest.co.uk</a>
<b>Care Connect Bury Ltd</b>	0161 763 4228 <a href="mailto:office@careconnectbury.co.uk">office@careconnectbury.co.uk</a>
<b>Care4us Health Care Limited</b>	07830396555/ 07830510265 <a href="mailto:info@care4ushealthcare.co.uk">info@care4ushealthcare.co.uk</a>
<b>Complete Care 4 U</b>	01204 937136 <a href="mailto:info@completecare4u.co.uk">info@completecare4u.co.uk</a> <a href="mailto:admin@completecare4u.co.uk">admin@completecare4u.co.uk</a> <a href="mailto:husna@completecare4u.co.uk">husna@completecare4u.co.uk</a>
<b>Delta Care Ltd</b>	(01257) 221050 <a href="mailto:adam@deltacare-ltd.com">adam@deltacare-ltd.com</a>

<b>Dignity In Life</b>	01204 275013 <a href="mailto:info@dignity-in-life.co.uk">info@dignity-in-life.co.uk</a>
<b>EL Care Services</b>	01204 934160 <a href="mailto:info@elcareservices.co.uk">info@elcareservices.co.uk</a>
<b>Exemplary Care Services</b>	(0113) 388 6484 <a href="mailto:contact@exemplarycareservices.com">contact@exemplarycareservices.com</a>
<b>HG Care Services</b>	0161 975 5999 <a href="mailto:bolton@hgcare.co.uk">bolton@hgcare.co.uk</a>
<b>Heart Of Gold Homecare</b>	01204 773083 <a href="mailto:info@heartofgold.co.uk">info@heartofgold.co.uk</a>
<b>Homecare Haven</b>	01204 937137 <a href="mailto:info@homecarehaven.co.uk">info@homecarehaven.co.uk</a>
<b>Homecarers Care Services Limited</b>	<a href="mailto:Rebecca.ward@home-carers.co.uk">Rebecca.ward@home-carers.co.uk</a>
<b>ICRIT Healthcare</b>	01204 325013 <a href="mailto:referrals@icrithealthcare.co.uk">referrals@icrithealthcare.co.uk</a>
<b>Orchid Home Care Support</b>	01204 654743 <a href="mailto:admin@orchidhomecare.co.uk">admin@orchidhomecare.co.uk</a>
<b>P&amp;R Health Care Solutions</b>	01204 938 066 <a href="mailto:admin@pandrcare.co.uk">admin@pandrcare.co.uk</a>
<b>Precedo Healthcare Services</b>	01246 299700 <a href="mailto:enquiries@precedohealthcare.co.uk">enquiries@precedohealthcare.co.uk</a>
<b>Primary Carers 24/7 (HomeCare) Limited</b>	(01772) 737392 <a href="mailto:Bolton@primarycarers247.co.uk">Bolton@primarycarers247.co.uk</a>
<b>Right Care (NW) Ltd</b>	01204 567856 <a href="mailto:enquiries@rightcarenw.co.uk">enquiries@rightcarenw.co.uk</a>
<b>Rings Homecare</b>	(01204) 773033 <a href="mailto:info@ringshomecare.co.uk">info@ringshomecare.co.uk</a>
<b>Rosie Nightingale Homecare</b>	01204 974085 <a href="mailto:tmhaslam@rosienightingale.co.uk">tmhaslam@rosienightingale.co.uk</a>
<b>Serenity Healthcare Services</b>	01204 777577 <a href="mailto:Info@serenityhealthcare.co.uk">Info@serenityhealthcare.co.uk</a>
<b>Seva Line Limited</b>	(01204) 370023 <a href="mailto:kirtisevaline@hotmail.com">kirtisevaline@hotmail.com</a>
<b>Supported Steps CIC</b>	(01204) 318001 <a href="mailto:admin@supportedsteps.co.uk">admin@supportedsteps.co.uk</a>
<b>Valour Healthcare Services</b>	0161 2661091 <a href="mailto:Manager@valourhealthcareservices.co.uk">Manager@valourhealthcareservices.co.uk</a>



<b>Your Care (UK)</b>	01204 62876 <a href="mailto:yourcareukltd@gmail.com">yourcareukltd@gmail.com</a>
<b>Your Care Solutions</b>	0333 323 1280 <a href="mailto:elaine@yourcaresolutions.com">elaine@yourcaresolutions.com</a>
<b>Zenith Health Care Northwest Ltd</b>	0161 511 6282 <a href="mailto:mirna@zenithhealthcarenw.com">mirna@zenithhealthcarenw.com</a>

## Community Based Support Framework Approved Providers – Lot 2

Adults with support needs aged 18 and over whose primary need includes: a functional/ enduring mental illness, learning disabilities, neurodiversity. These providers operate Bolton wide.

<b>Provider Name</b>	<b>Contact Details</b>
<b>1 Homecare</b>	01772 301800 <a href="mailto:info@1homecare.net">info@1homecare.net</a>
<b>Care 4 U Home Care Agency</b>	01706 759009 <a href="mailto:kelsie@care-4-u.co.uk">kelsie@care-4-u.co.uk</a>
<b>Care Choice Northwest Limited</b>	01942825766 <a href="mailto:shauna.barton@carechoicenorthwest.co.uk">shauna.barton@carechoicenorthwest.co.uk</a>
<b>Care Connect Bury Ltd</b>	0161 763 4228 <a href="mailto:office@careconnectbury.co.uk">office@careconnectbury.co.uk</a>
<b>Chenai Holistic Home Care</b>	01245 967217 <a href="mailto:melesia@chca.co.uk">melesia@chca.co.uk</a>
<b>Cherish UK</b>	01942 670364 <a href="mailto:bolton@cherishuk.co.uk">bolton@cherishuk.co.uk</a>

<b>Complete Care 4 U</b>	01204 937 136 <a href="mailto:info@complecare4u.co.uk">info@complecare4u.co.uk</a>
<b>Dignity In Life Ltd</b>	01204 275013 <a href="mailto:info@dignity-in-life.co.uk">info@dignity-in-life.co.uk</a>
<b>EdenCare Support Services Ltd</b>	01204 214077 <a href="mailto:nazia@edencare.org">nazia@edencare.org</a>
<b>EL Care Services</b>	01204 934160 <a href="mailto:info@elcareservices.co.uk">info@elcareservices.co.uk</a>
<b>HG Care Services</b>	0161 975 5999 <a href="mailto:bolton@hgcare.co.uk">bolton@hgcare.co.uk</a>
<b>Heart Of Gold Homecare</b>	01204 773083 <a href="mailto:info@heartofgold.co.uk">info@heartofgold.co.uk</a>
<b>Homecare Haven</b>	01204 937137 <a href="mailto:info@homecarehaven.co.uk">info@homecarehaven.co.uk</a>
<b>Icare Solutions Stockport</b>	0161 376 3530 <a href="mailto:BEE@ICARE-STOCKPORT.ORG">BEE@ICARE-STOCKPORT.ORG</a>
<b>ICRIT Healthcare</b>	01204 325013 <a href="mailto:referrals@icrithealthcare.co.uk">referrals@icrithealthcare.co.uk</a>
<b>International Healthcare</b>	0208 7315219 <a href="mailto:shirhan@internationalhcr.com">shirhan@internationalhcr.com</a>
<b>Orchid Home Care Support</b>	01204 654743 <a href="mailto:admin@orchidhomecare.co.uk">admin@orchidhomecare.co.uk</a>
<b>P&amp;R Health Care Solutions</b>	01204 938 066 <a href="mailto:admin@pandrcare.co.uk">admin@pandrcare.co.uk</a>
<b>Precedo Healthcare Services</b>	01246 299700 <a href="mailto:enquiries@precedohealthcare.co.uk">enquiries@precedohealthcare.co.uk</a>
<b>Recovery Support</b>	01204 778181 <a href="mailto:info@recoverysupportnw.co.uk">info@recoverysupportnw.co.uk</a>
<b>Right Care (NW) Ltd</b>	01204 567856 <a href="mailto:enquiries@rightcarenw.co.uk">enquiries@rightcarenw.co.uk</a>
<b>Rings Homecare</b>	(01204) 773033 <a href="mailto:info@ringshomecare.co.uk">info@ringshomecare.co.uk</a>
<b>Serenity Healthcare Services</b>	01204 777577 <a href="mailto:Info@serenityhealthcare.co.uk">Info@serenityhealthcare.co.uk</a>
<b>Supported Steps CIC</b>	(01204) 318001 <a href="mailto:admin@supportedsteps.co.uk">admin@supportedsteps.co.uk</a>
<b>Valour Healthcare Services</b>	0161 2661091 <a href="mailto:Manager@valourhealthcareservices.co.uk">Manager@valourhealthcareservices.co.uk</a>

<b>Your Care (UK)</b>	01204 62876 <a href="mailto:yourcareuktd@gmail.com">yourcareuktd@gmail.com</a>
<b>Your Care Solutions</b>	0333 323 1280 <a href="mailto:elaine@yourcaresolutions.com">elaine@yourcaresolutions.com</a>

**If you have any feedback on this information, please contact the Commissioning Team at [commissioning@bolton.gov.uk](mailto:commissioning@bolton.gov.uk)**