

Regulatory Services  
The Licensing Team  
Town Hall  
Bolton  
BL1 3RU  
01204 336584  
[Licensing.unit@bolton.gov.uk](mailto:Licensing.unit@bolton.gov.uk)

Dear Sir/Madam

### **Safeguarding and Disability Awareness Training for Private Hire / Hackney drivers**

At a meeting with the Executive Cabinet Members on 5<sup>th</sup> June 2019 it was agreed that all Private Hire and Hackney Carriage Drivers licensed by Bolton Council and all new applicants are to undertake safeguarding training.

Bolton Council Licensing Department are pleased to introduce a package of Trust2Ride Safeguarding Training – available to all Bolton Council Hackney Carriage and Private Hire Drivers and Operators. Trust2Ride is a professional development training course created by Personnel Checks and accredited by the CPD. Empowering drivers to purposefully fulfil their duty of care to safeguard the borough of Bolton.

**The training will be mandatory, and we are offering free early bird sessions for existing drivers. If you are unable to make the session you are booked onto then we require a minimum of 7 days' notice for you to cancel and rebook. Failure to do this will result in you not being eligible for a free session and you will have to pay £36 plus VAT. You have until the end of December 2019 to book your free session.**

Please book online at <https://www.trybooking.co.uk/NFR>. A guidance document on how to use the booking system is available on the Taxi Licensing pages of the Bolton Council website.

The training will take place at Bolton Arena, Arena Approach, Horwich, Bolton BL6 6LB. You will need to arrive 30 minutes prior to the session starting and produce your Private Hire / Hackney Carriage badge and your DVLA licence. Failure to arrive on time for the training could result in you being denied admission and having to book on another session at a further cost to yourself. If you have any colleagues who you believe would be entitled to this training but are not in receipt of a letter, then please share this with them. If you require any further information, please contact the Licensing Department.

Yours faithfully

Licensing Team

01204 336584  
[Licensing.unit@bolton.gov.uk](mailto:Licensing.unit@bolton.gov.uk)

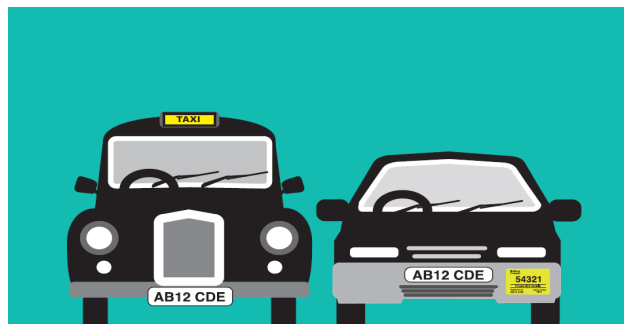
**Data protection and privacy information:** Bolton Council will use your personal information for the purposes of facilitating the training and updating your record when it has been completed. We will not share this information with anyone else unless the law allows. Further information is available on our Privacy notices page: <https://www.bolton.gov.uk/data-protection-freedom-information/privacy-notice>. Under the council's Statement of Fitness and Suitability policy your information may be shared with other organisations. For further information see the council's Statement of Fitness and Suitability which is available on the downloads section of our website: [https://www.bolton.gov.uk/downloads/download/123/private\\_hire\\_driver\\_licence](https://www.bolton.gov.uk/downloads/download/123/private_hire_driver_licence). Please note if your licence is ever refused or revoked this will be included on the National Register of Taxi Licence Revocations and Refusals.



Licensing Team  
Town Hall  
Bolton  
BL1 1RU  
01204 336584  
licensing.unit@bolton.gov.uk

## Safeguarding and Disability Awareness Training for Hackney/Private Hire drivers and Operators

- Trust2Ride is a professional development training course created by Personnel Checks and accredited by the CPD. Empowering drivers to purposefully fulfil their duty of care to safeguard the borough of Bolton.
- **Free early bird sessions available for existing drivers and Operators.**
- Training will take place at Bolton Arena, Arena Approach, Horwich, Bolton BL6 6LB.
- **Book online at** <https://www.trybooking.co.uk/NFR>



## Trust2Ride Bolton

Bolton Council have arranged for all existing taxi / private hire drivers to attend a Trust2Ride Safeguarding Awareness training session. The session will last 2 hours and aims to empower drivers to help protect the vulnerable people in the community.

Between Monday 25 November 2019 9:30 AM and Monday 20 April 2020 9:30 AM

### LOCATION

Bolton Arena  
Arena Approach, Horwich, Bolton, BL6 6LB

### CONTACT DETAILS

[CONTACT EVENT ORGANISER](#)

## Sessions

SESSIONS	DESCRIPTION	STATUS
Monday 25 November 2019 9:30 AM		OPEN <a href="#">SELECT</a>
Monday 25 November 2019 1:30 PM		OPEN <a href="#">SELECT</a>
Tuesday 26 November 2019 9:30 AM		OPEN <a href="#">SELECT</a>
Tuesday 26 November 2019 1:30 PM		OPEN <a href="#">SELECT</a>
Wednesday 27 November 2019 9:30 AM		OPEN <a href="#">SELECT</a>
Wednesday 27 November 2019 1:30 PM		OPEN <a href="#">SELECT</a>
Thursday 28 November 2019 9:30 AM		OPEN <a href="#">SELECT</a>
Thursday 28 November 2019 1:30 PM		OPEN <a href="#">SELECT</a>
Monday 27 January 2020 9:30 AM		OPEN <a href="#">SELECT</a>
Monday 27 January 2020 1:30 PM		OPEN <a href="#">SELECT</a>
Tuesday 28 January 2020 9:30 AM		OPEN <a href="#">SELECT</a>
Tuesday 28 January 2020 1:30 PM		OPEN <a href="#">SELECT</a>
Wednesday 29 January 2020 9:30 AM		OPEN <a href="#">SELECT</a>
Wednesday 29 January 2020 1:30 PM		OPEN <a href="#">SELECT</a>
Thursday 30 January 2020 9:30 AM		OPEN <a href="#">SELECT</a>
Thursday 30 January 2020 1:30 PM		OPEN <a href="#">SELECT</a>
Monday 24 February 2020 9:30 AM		OPEN <a href="#">SELECT</a>
Monday 24 February 2020 1:30 PM		OPEN <a href="#">SELECT</a>
Tuesday 25 February 2020 9:30 AM		OPEN <a href="#">SELECT</a>
Tuesday 25 February 2020 1:30 PM		OPEN <a href="#">SELECT</a>
Wednesday 26 February 2020 9:30 AM		OPEN <a href="#">SELECT</a>
Wednesday 26 February 2020 1:30 PM		OPEN <a href="#">SELECT</a>
Thursday 27 February 2020 9:30 AM		OPEN <a href="#">SELECT</a>

The driver needs to select from the above list which session they would like to attend. They then need to select the quantity of tickets they want to select (for which they will only be able to select one)

## Tickets

TYPE	DESCRIPTION	PRICE	QUANTITY
Attendee	Free Admission	Free	- 1 +

You have selected the maximum possible tickets in this Event.

1 ticket selected

BACK

NEXT

The driver then needs to enter their Hackney Carriage / Private Hire badge number, whether they are a new or existing driver and enter their name:

## Trust2Ride Bolton

### Additional Information

Badge Number \*

PD0445

Are you a new or existing driver? \*

Existing Driver

### Ticket Holder Information

1. ATTENDEE - MONDAY 25 NOVEMBER 2019 9:30 AM - SECTION 1

Attendee First Name \*

John

Attendee Last Name \*

Smith

BACK

NEXT

The driver then simply needs to enter their address and contact details and tick to confirm our terms and conditions before confirming their booking.

## Your cart

### Trust2Ride Bolton

TICKET TYPE	DETAILS	QTY	
Attendee	Monday 25 November 2019 9:30 AM Section 1	1	Free X

BUY MORE TICKETS

FIND OTHER EVENTS

## Booking Details

Fill in your details below

First name \*

John



Last name \*

Smith



Country \*

United Kingdom



Address \*

One Cathedral Square, Cathedral Quarter



Town/City \*

Blackburn



Postcode \*

BB1 1FB



County \*

Lancashire



Phone number \*

01254000000



Email address \*

john.smith@test.com



Confirm email address \*

john.smith@test.com



Your booking / tickets will be sent to the email address entered above.



I acknowledge that I have read and agree with the [Event](#) and [Customer Terms and Conditions](#) and TryBooking's [Privacy Policy](#). I consent that I am over the age of 13 years old or that I have been given parental permission to use this website.



Tick this box to receive information, updates and special offers regarding events at this venue and/or the producer of the Event for which you have purchased this ticket.



Remember my booking details on this computer for next time.