



**Together in Partnership**

**NCP BOLTON CCTV  
PUBLIC SPACE OPERATIONS**

**ANNUAL REPORT**  
January 2022 – December 2022

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# 1. EXECUTIVE SUMMARY

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This is an annual report prepared by NCP which gives an outline of the Bolton CCTV operation, including the statistics produced by the Control Centre. NCP currently manage the Bolton CCTV System in Partnership with Bolton Council. The report has been created by compiling the statistics from January 2022 to December 2022. The Control Centre provides a monitoring service of a public space surveillance system, known as the Bolton CCTV System. The system comprises of a large number of cameras installed at strategic locations. The cameras are fully operational and either fixed or with pan, tilt and zoom facilities. The System is operated from a Control Centre within the town.

Highlights:

**7,714** total amount of CCTV Incidents.

**373** total amount of Data Disclosures.

## 1.2 POLICY STATEMENT AND PURPOSE

### 1.2.1 POLICY STATEMENT

Bolton Council has installed CCTV systems in Bolton and Farnworth town centres, car parks. The Town Centre and Car Park CCTV are conducted by NCP Bolton. Both schemes are operated and run according to a strict Code of Practice and comply with The Data Protection Act 2018.

Under Section 17 of the Crime & Disorder Act 1998 Authorities have a duty and responsibility to prevent Crime & Disorder in the broadest context and that steps to achieve this are implemented wherever practical.

### 1.2.2 PURPOSE

Each of the schemes operated by the Partnership has a specific purpose of which the public are made aware via signage in monitored areas and include (but not limited to);

- Assist in the detection, prevention and deterrence of crime and disorder.
- To help reduce the fear of crime and provide reassurance to the public.
- To assist in Traffic Management.
- To assist in monitoring any Emergency Planning Operations.
- To enhance community safety, assist in developing the economic wellbeing of the Bolton area and encourage greater use of the Town Centre.

### 1.3 PARTNERSHIP RELATIONS

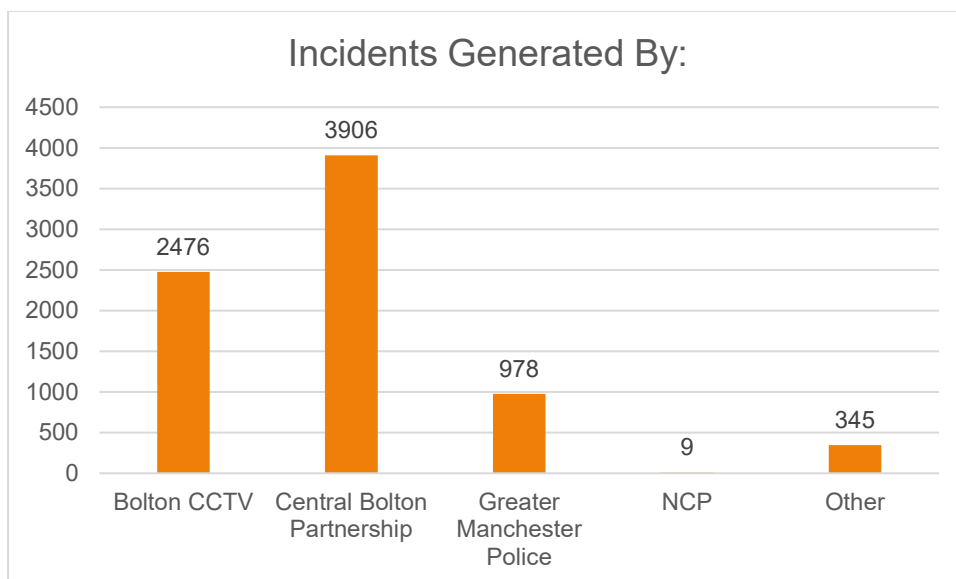
Bolton CCTV maintains daily communication with The Town Centre Company, via the “Central Bolton Partnership” system which is owned and maintained by Bolton Council, Bolton CCTV regularly assists by monitoring incidents in and around the town centre. In return the CCTV operators notify anti-social behaviour incidents or enforcement issues spotted during routine patrols.

Close links are also maintained with the Crime and Disorder Partnership Group, the Anti-social Behaviour Team and the Business Security Unit. The deployable cameras and mobile CCTV units are used for operations, with NCP employees working closely with the Bolton Council Civil Contingencies.

Bolton CCTV have continued to maintain close working links with Greater Manchester Police, we disclose and release recorded data for use by GMP in strict accordance with the Data Protection Act 2018. The Control Centre have two Police airwaves which are fully operational and licensed to Bolton CCTV; from the use of these radios a number of incidents are generated and monitored from this.

#### 1.3.1 DATA OF INCIDENTS GENERATED BY

Partner	Jan 22 – Dec 22
Bolton CCTV	2476
Central Bolton Partnership	3906
Greater Manchester Police	978
Other	345
NCP	9
<b>Totals</b>	<b>7714</b>

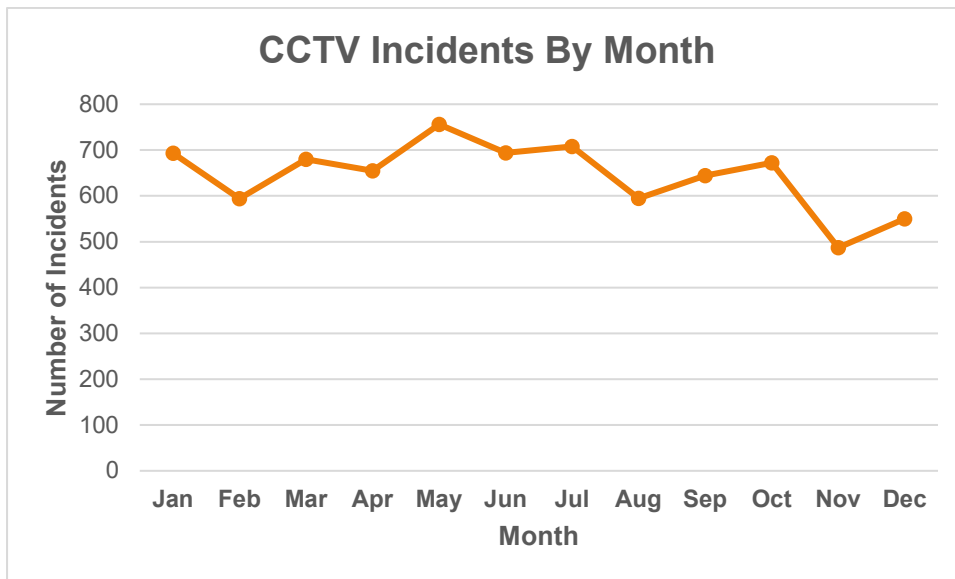


## 2. PERFORMANCE STATISTICS

### 2.1 TOTAL INCIDENTS BY CATEGORY

Incidents 2022	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Arrests Made	32	22	38	24	34	34	36	47	53	57	22	44	443
ASB	260	233	251	208	208	184	213	207	218	225	176	209	2592
Assault	11	7	13	4	13	8	16	9	3	6	7	12	109
Automatic Alarms	1	3	0	3	2	1	1	0	1	1	0	0	13
Bomb Related Incidents	0	0	0	0	0	0	0	0	0	0	0	0	0
Car Park Incidents	4	10	7	10	5	2	2	0	2	1	0	1	44
Criminal Damage	1	0	0	1	0	2	0	1	2	0	1	0	8
Domestic	0	1	0	1	0	4	0	1	1	1	1	2	12
Drug Related	12	8	20	15	17	8	17	9	8	11	9	9	143
Fatality	0	0	0	0	0	0	0	0	0	0	0	0	0
Fire Arms	0	0	2	0	0	0	0	1	1	1	0	0	5
ID	0	3	1	0	1	3	0	0	3	0	1	0	12
Knife Crime	1	0	0	1	4	3	0	1	0	1	0	0	11
Known Offenders	5	7	9	7	8	14	15	14	6	9	7	3	104
Loitering	1	0	0	0	0	0	0	0	0	0	0	0	1
Missing	3	10	5	2	6	5	6	1	1	1	6	2	48
Other	11	6	7	10	7	3	14	7	9	5	5	2	86
Public Order	0	1	0	0	2	4	2	0	0	1	1	0	11
Public Welfare	20	18	26	20	22	20	27	23	17	29	22	17	261
Pub watch Breach	3	0	0	0	1	0	0	1	0	0	0	0	5
Request For Data	42	23	31	21	26	26	44	25	27	28	23	25	341
Retail Crime	56	34	39	72	60	66	40	37	52	57	33	41	587
Reviewed Footage	24	16	20	12	20	11	12	20	15	21	12	15	198
Road Traffic Collision	5	7	5	8	9	6	5	6	3	9	6	7	76
Robbery	1	2	0	0	1	0	1	1	0	0	0	0	6
Sexual Offence	5	1	1	1	4	0	1	5	1	1	1	1	22
Sighting	136	113	149	170	230	220	182	107	145	139	98	81	1770
Stop Check	3	1	1	6	4	6	7	3	4	3	5	1	44
Street Trading	1	4	3	1	4	2	5	3	5	2	2	2	34
Suspicious Activity	37	43	32	43	52	37	39	45	41	47	37	31	484
Theft	4	12	6	1	2	11	5	8	8	7	3	14	81
Traffic Offences	13	8	13	12	11	12	14	11	16	8	8	11	137
Vehicle Stop Check	1	1	0	2	3	1	2	1	0	1	1	6	19
Vehicle Theft	0	0	1	0	0	1	2	0	2	0	0	0	6
Totals	693	594	680	655	756	694	708	594	644	672	487	536	

## 2.2 TOTAL CCTV INCIDENTS BY MONTH



## 2.3 COMPLAINTS

NCP is committed to operating the CCTV system in an open and fair manner. Any complaints will be investigated thoroughly and promptly. A full copy of our complaints procedure is available on NCP’s website ( [www.ncp.co.uk](http://www.ncp.co.uk) )

Category of Complaint	Total
<i>External and Internal</i>	
Service Issues	0
Performance Related	0
Company Related	0
Operational Issues	0

## 2.4 RECOGNITION

NCP CCTV receive recognition from internal and external partners for performance related issues, below is a quantitative representation of the recognition received in the annual period.

	Total
NCP	10
Greater Manchester Police	0
Other (Press, etc)	0