

Eligibility Criteria for Dementia High Needs Payment

The eligibility decision making process for Dementia High Needs Payments involves the consideration of the following ten criteria. The first four elements are essential.

Criteria	Description of Need
Requirements and process (Essential)	<ul style="list-style-type: none"> • Assessment by Care Manager or Care Co-ordinator which indicates placement required in a Dementia High Needs Care Unit. • Residential Dementia High Needs Care Unit must be approved by Bolton Council and Greater Manchester Mental Health NHS Foundation Trust.
Behaviour (Essential)	<ul style="list-style-type: none"> • Service user has difficulty adhering to treatment plan. • Frequently unsettled, uncooperative and agitated. • Frequently needing reassurance from staff with knowledge of dementia care and other mental illness such as depression. • Needs regular supervision to prevent risk or unintentional self-harm or harm to others. • Consider the frequency, severity and unpredictability of behaviour; tendency for repeated episodes.
Memory (Essential)	<ul style="list-style-type: none"> • Service user has established diagnosis of severe mental illness or diagnosis of dementia. • Service user has limited understanding of their circumstances and impaired capacity to make informed choices about care and treatment. • Deprivation of Liberty Safeguards (DoLS) highly likely to be needed.
Emotional (Essential)	<ul style="list-style-type: none"> • Service user needs frequent support and reassurance at regular intervals to re-orientate and to minimise distress; displays anxiety. • Has extended agitated periods and highly likely to be resistive to care; consider the frequency, severity and unpredictability of behaviour. • Prone to severe self-neglect and poor motivation.

It is recognised that the individual will also demonstrate high needs in several of the areas below:

Communication	<ul style="list-style-type: none"> • Service user is aphasic; has difficulty expressing their needs. • May be verbally aggressive or use language that will offend or upset other residents. • Service user has limited understanding or awareness of how their circumstances are impacting on them.
Mobility / Transfers / Lifting	<ul style="list-style-type: none"> • Service user likely to be mobile with or without the use of aids or frequent assistance from one member of staff. • Likely to be frequently intrusive, disinhibited or wander some. • High risk of falls associated with cognitive impairment; regularly displays poor judgement regarding their own ability.
Toileting	<ul style="list-style-type: none"> • Service user needs active prompting and assistance to maintain continence and cleanliness. • May be incontinent of urine and faeces on a regular basis. • May urinate in inappropriate places.
Dressing	<ul style="list-style-type: none"> • Service user needs full assistance to dress/undress due to severe cognitive impairment and some associated behavioural problems. • Can be resistive but may respond to encouragement and engagement.
Socialising	<ul style="list-style-type: none"> • Needs active encouragement and engagement to participate in organised group activities.
Nutrition	<ul style="list-style-type: none"> • Service user needs individual supervision, prompting and encouragement to ensure adequate diet maintained. • May need feeding or continual supervision.